



Fostering legitimacy through stakeholder involvement at the institutional and programme level

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Overview

1. **Periodic reviews:** Stakeholder involvement at the institutional level
2. **Programme evaluations:** Stakeholder involvement at the programme level



Domestic changes and challenges for NOKUT's periodic reviews

- Fourth round of periodic reviews, 2025 – 2033
- The sector has made significant advancements in experience and competence in systematic quality work
 - Periodic reviews should be more targeted, development-oriented, and contribute meaningfully to quality enhancement
 - NOKUT should reduce institutional workload
 - The process should be perceived as useful, not burdensome



Stakeholder involvement in developing new methodology

2020

- Invited four research-intensive universities to co-design and test future EQA procedures

2023

- Appointed two reference groups to provide input and advice on the new methodology: Seasoned review experts / expertise on international QA trends
- Conducted interviews with case officers at other European EQA agencies

2024

- Hybrid webinar to present new framework and invite input
- Presented the review methodology to the Norwegian rectors' council

Stakeholder involvement in implementing new methodology

- Round 4 kick-off: January 2025
- Institutions participating in the first review group have
 - contributed to the development of the self-assessment report
 - provided input on how the report can be made more beneficial
- The new methodology is designed to
 - emphasise enhancement
 - be both predictable and flexible enough to be tailored to each institution



Domestic changes and challenges for NOKUT's programme evaluations

- NOKUT is expected to
 - increase the number of evaluations we carry out
 - provide the public with more and better information about the quality of study programmes
- Methodological revisions:
 - Narrowing the scope of each evaluation
 - Limiting data collection
 - More summative evaluation approach



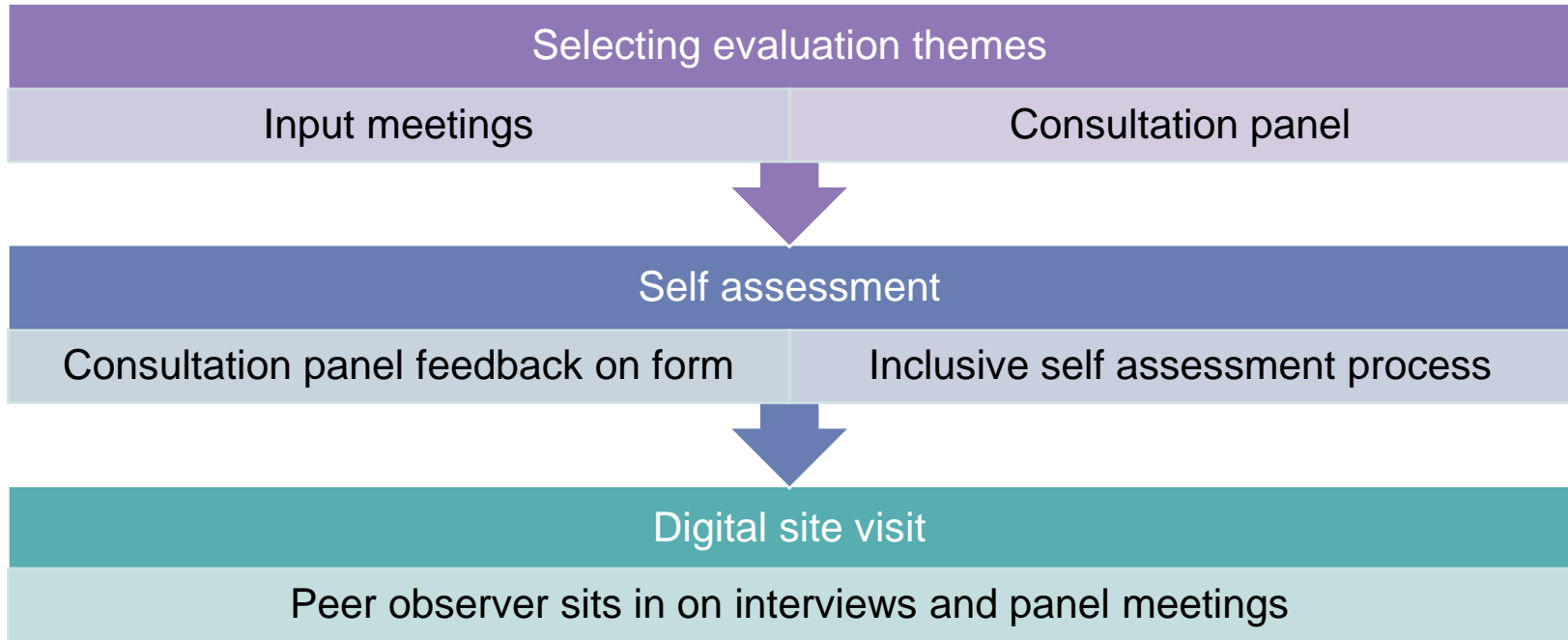
Stakeholder involvement in developing new methodology

NOKUT drafted revisions, based on our own experiences and previous feedback from participants and expert panels

Focus groups with programme representatives / experts from previous evaluations

Testing revised methodology in three evaluations to gather feedback: Journalism, “executive” management programmes and law

Stakeholder involvement in each evaluation process



Discussion

Group discussion:

- What strengthens and challenges the legitimacy of EQA processes in your national context?
- Which stakeholders have the greatest influence on the legitimacy of EQA in your national context, and how do you deal with that today?

Share key insights in plenary.

