



## 2022 ANNUAL CONFERENCE AND MEETING

**Dates:** 22-23 September 2022

**Venue:** Iceland University of the Arts, Thverholt/Þverholt) 11, 105 Reykjavik, Iceland

### PROGRAMME

#### THURSDAY 22 SEPTEMBER

- 9:00**            **Welcome words**  
Sigurður Óli Sigurðsson, Executive Director, Quality Board for Icelandic Higher Education
- 9:10**            **Orientation to the theme: Enhancement and control: How do we get HEIs to take full ownership of assuring quality?**  
Philipp Emanuel Friedrich, Senior adviser, NOKUT
- 9:30**            **Session 1: Getting HEIs to take full ownership of assuring quality: Finnish and Icelandic Agency Perspectives**  
Riitta Pyykkö, Member of the Quality Board for Icelandic Higher Education
- 10:10**           **Coffee break**
- 10:40**           **Session 2: Psychological safety as a key to enhancement**  
Vaka Óttarsdóttir, Director of Quality and Human Resources at Akureyri University
- 11:20**           **Session 3: The Quality Assurance Saga: building the narrative of higher education systems and institutions**  
Bryan Maguire, Director, Integration Directorate, Quality and Qualifications Ireland
- 12:00**           **Lunch at Jörgensen Kitchen & Bar, Laugavegur 120**
- 13:00**           **Parallel workshops (Each workshop is run twice so participants will attend both workshops)**



**Workshop 1:** In this interactive workshop, we will map the development of QA agencies and external QA methodologies in the Nordic region (and Ireland), against the backdrop of evolving HE systems. This will serve as a starting point to explore society's changing expectations of higher education institutions and how quality assurance and external agencies contribute to articulating institutional responses to such expectations.  
*The workshop will be led by Bryan Maguire in collaboration with FINEEC representatives.*

**Workshop 2:** In the second workshop we will discuss working with external experts while balancing enhancement and control. The focus will be on sharing our experiences.  
*The workshop will be led by UKÄ representatives.*

- 14:00**            **Coffee break**
- 14:20**            **Parallel workshops (repeated)**
- 15:20**            **End of programme day 1**
- 16:00**            **Departure from Hotel Klettur for excursion to Thingvellir/Þingvellir**
- 20:00**            **Arrival in Reykjavik and dinner at Haust Restaurant, Reykjavík**

## **FRIDAY 23 SEPTEMBER**

- 9:00-13:00**      **Changes and Challenges: Updates from Agencies**  
(15 min presentation + 15 min discussion per agency)
- 9:00**            **Short presentations of agencies in the Baltics and Faeroe Islands**  
*Agencies from the Baltics and Faeroe Islands are invited to present their agencies for 5 min each.*
- 9:30**            **The Danish Accreditation Institution**
- 10:00**            **Coffee break**
- 10:20**            **FINEEC**
- 10:50**            **NOKUT**

# NOQA

Nordic Quality Assurance

- 11:20**      **Lunch break**
- 12:00**      **Quality Board for Icelandic Higher Education**
- 12:30**      **UKÄ**
- 13:00**      **End of programme day 2**



The Danish  
Accreditation Institution

