

## **Evidence in External Quality Assurance – Orientation to the theme**

Rachel Glasser, Senior Adviser – Section for Quality Assurance of Institutions

# Overview

- Diverse methods
- Common principles
- Challenges



*Foto: Rachel Glasser*

## QA and evidence

“The objective of quality assurance (QA) is to assess whether **the evidence is fit for purpose** (...). The QA process should enable the person using the evidence to assess its **suitability** and **robustness**, and provide an auditable document that demonstrates the assessment process.

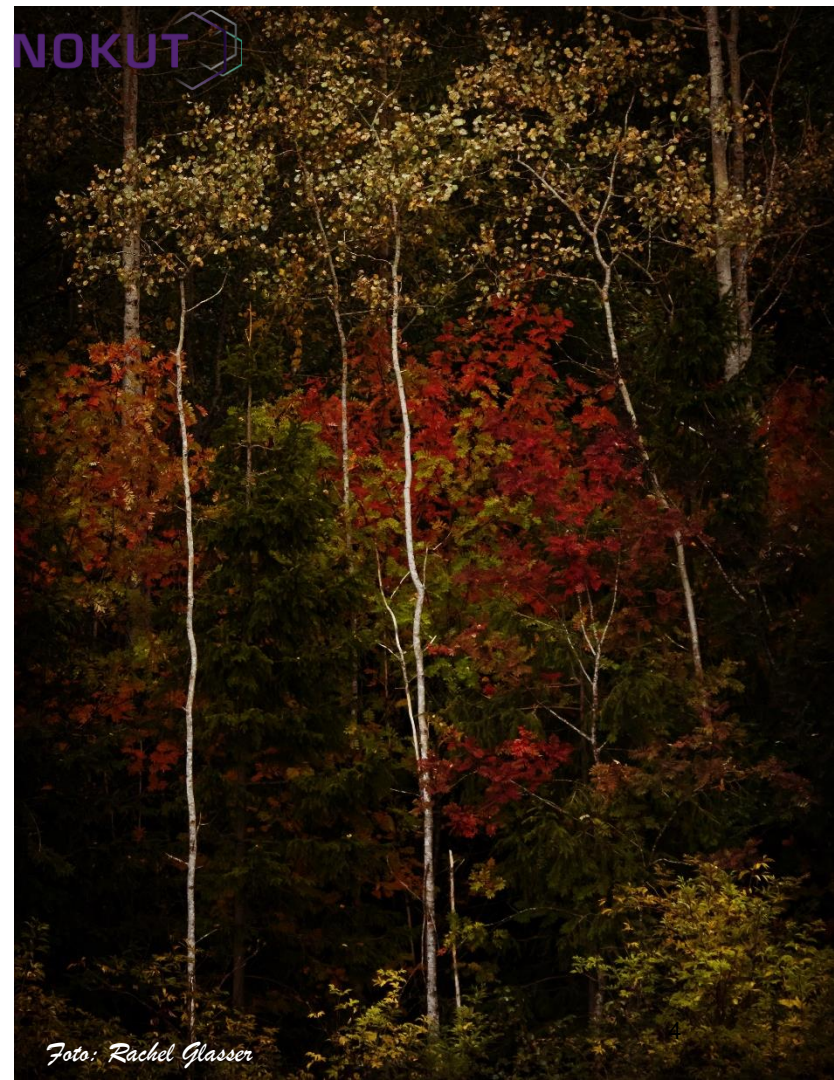
The user should assess the quality of evidence in terms of:

**appropriateness (proportionate and targeted) • methodology • timeliness • completeness • consistency • auditability • accuracy • evidence of independent external review • production quality standards”**

<https://webarchive.nationalarchives.gov.uk/20140305093254/http://www.marinemanagement.org.uk/evidence/documents/qa-evidenceprocess.pdf>

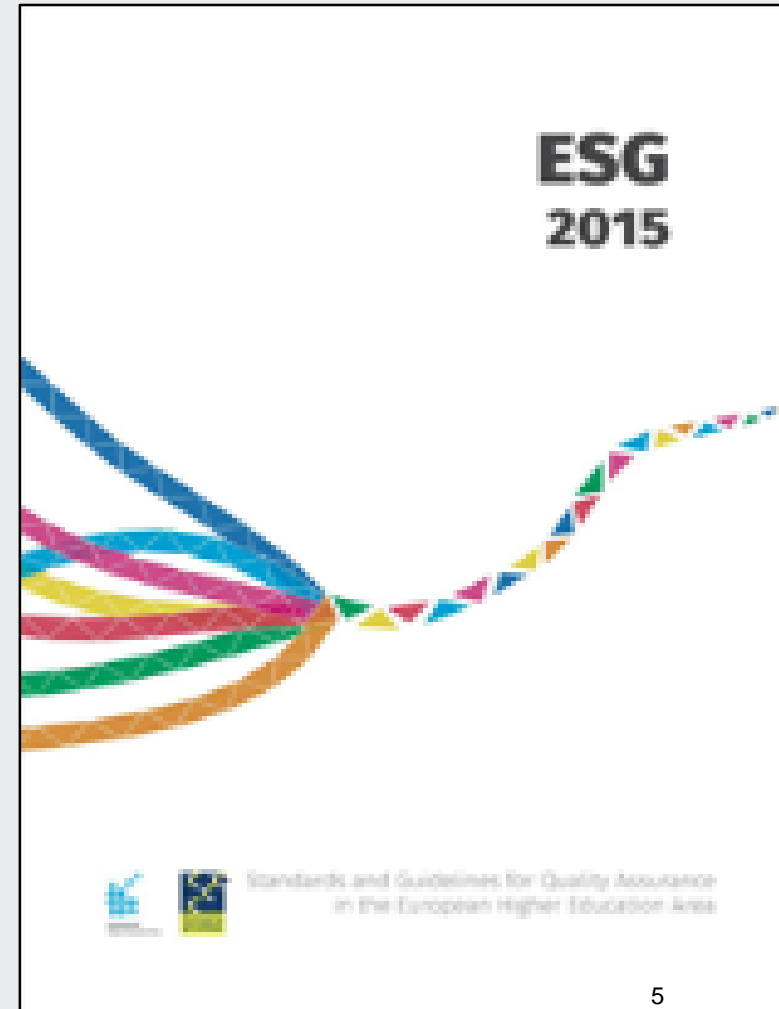
## Diversity in QA in the Nordic countries

- Institutional audits, institutional reviews, inspections
- Audits of study programmes, programme evaluations, programme reviews
- Thematic evaluations



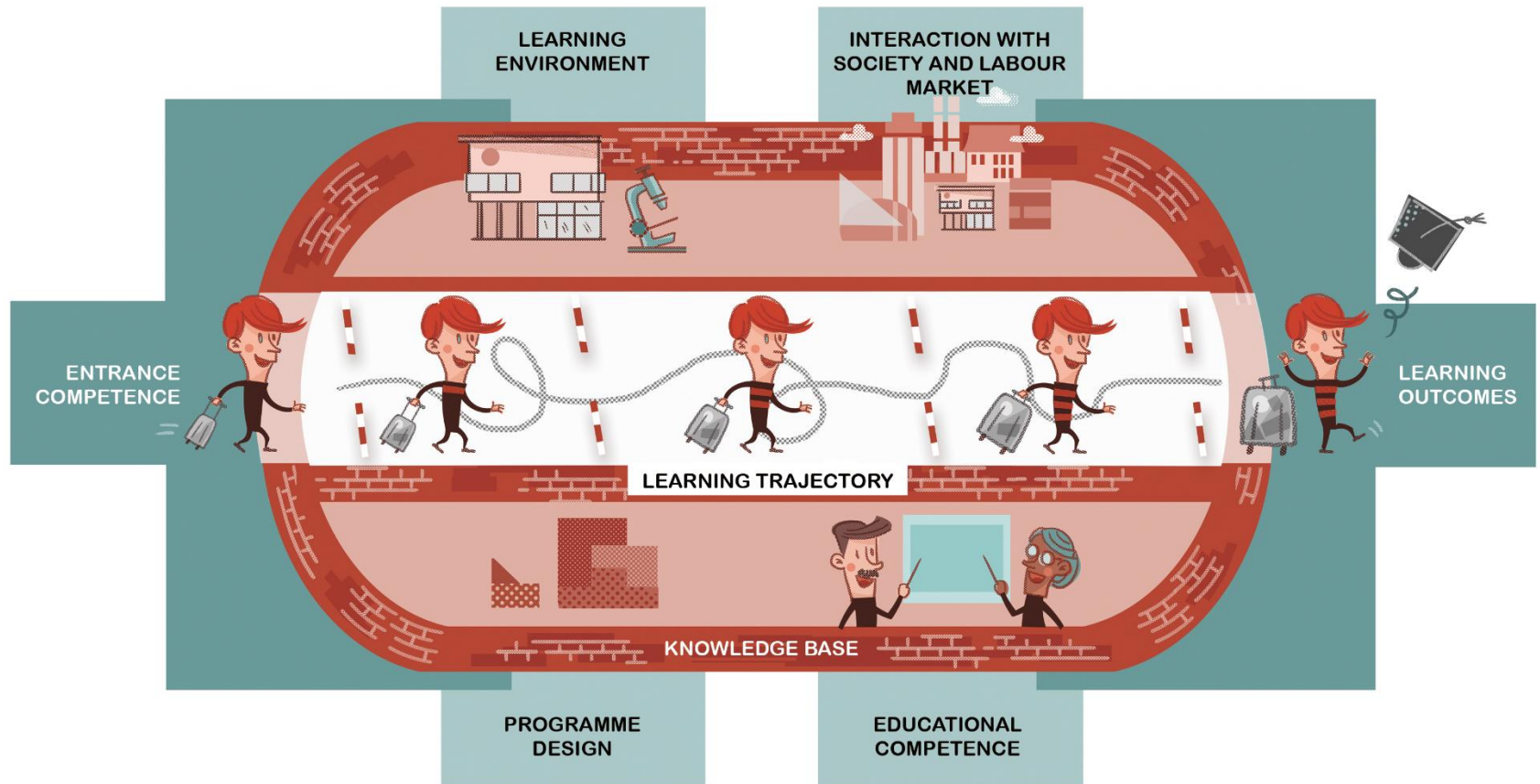
# European standards and guidelines (ESG)

- QA the responsibility of the institutions
- The effectiveness of internal quality assurance processes
- The institution provide the basis for external QA-assurance – including supporting evidence









# Challenges

- Fit for purpose
- Workload
- Weighing the evidence
- Sources
- Flexibility vs. predictability







*Foto: Rachel Glasser*

# Thank you for your attention!

[Rachel.Glasser@nokut.no](mailto:Rachel.Glasser@nokut.no)